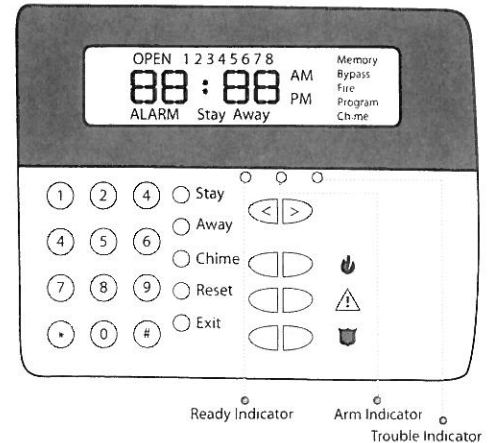


Master Code _____

Technician Name _____



How to arm the system.

- Close all sensors (i.e. windows and doors). The Ready indicator should be on.
- To arm, press and hold the **Away** key for two seconds.
- The armed indicator will turn on and the keypad will beep.
- You will have _____ seconds to leave the premises.

How to disarm the system.

- Enter your access code to disarm anytime the system is armed.
- If your code is not valid, the system will not disarm and a two-second error tone will sound. If this happens, try again.

How to reset the system.

- Certain sensors, after having detected an alarm condition, require a reset to exit the alarm condition (i.e. glass break sensors, smoke detectors, etc.).
- To reset the detectors, press and hold the **Reset** key for two seconds or press *72.

How to set the date and time on the keypad.

- Enter *6 followed by the master code then enter 1.
- Enter the time in military time hh:mm.
- Enter the date. Example 12/25/03 (mm/dd/yy).
- Press # to exit programming.

How to turn off/on the door chime.

- Enter *4 or press and hold the **Chime** key for two seconds on the keypad to turn off or on.

How to bypass one or more zones (To turn off a selected area of the house, while still protecting the rest of the home).

- Enter *1 then the zone that is to be bypassed, example 01, 02, 03, 04, etc.
- Enter # and your master code.

How to program user codes.

- Customer must know the current master code before programming the user codes. Please call 1.800.435.7911 with questions.
- Enter *5 then the master code.
- Enter the number code 01 to 32 or 40 for a new master code.
- Enter the new four digit code and # when done.

How to view the trouble type when "Trouble" indicator is on.

- Enter *2 to view the trouble type.
- One or more lights will light up on the keypad indicating the following:
 - 1 – Low back up battery
 - 2 – No A/C power to the alarm panel
 - 3 – Problem with the phone line that is connected to the alarm panel (only if monitored)
 - 4 – The panel did not communicate to the central station (only if monitored)
 - 5 – Call for service
 - 6 – Call for service
 - 7 – Low battery in one or more of the wireless sensors, call for service
 - 8 – Clock needs to be reset

DSC Alarm Panel Quick Guide

How to arm the alarm system and have the motion detector off.

- Alarm system will automatically bypass the motion detector if the customer arms the alarm system and does not open the delay doors which is usually the front door and the interior door to the garage. Or follow the instructions on "How to bypass one or more zones."

The alarm code is not deactivating the alarm system.

- Enter # key if you're lost or your code is not working, think of it as a reset key.

How to view alarm memory.

- Enter *3 on the keypad and the last alarm memory will show up on the keypad with the zone number.

The phone line that the alarm system is on does not work (This is only for monitored customers).

- You'll need a small stool and a small flat headed screw driver.
- Go to the alarm control panel which is usually in the master bedroom closet and open the box (it is about the size of a phone book).
- Look for a small 2" x 2" almond or ivory box on the right hand side inside the alarm control box.
- Unplug the standard phone jack that is plugged into that box.
- Check your phone. If it doesn't work, call the phone company for service. If it does work, call for service at 1.800.435.7911.

How to test the alarm system.

- If your alarm system is monitored, call the monitoring company and have them put the alarm in a test mode. This is to make sure the police or fire department are not called by mistake.
- Close all doors and windows then turn the chime on by entering *4.
- Open all the doors and windows one at a time and listen for the keypad to chime then turn off the chime by entering *4.
- Enter your user code and wait for 70 seconds then open any door or window. The bell and siren should go off, let it ring for 30 seconds and turn off by entering your user code.
- If your alarm system is monitored, call the monitoring company to clear the alarm codes.
- If there is any problem with the test please call for service at 1.800.435.7911.

How to contact the monitoring company.

- If monitored by Astro Security Monitoring, please call 916.452.7880 or 1.800.866.2348 with questions.

Notes:
